

Naturalistic Pen-Based Data Interaction

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The proliferation of affordable multi-touch devices over the last five years has brought the power of data visualization and interaction to the average consumer. However, development and integration of pen-based input via new “smart stylus” tools has not resulted in data visualization applications that respond intelligently to markup and that enhance the naturalistic pen-and-paper interaction these tools are designed to replicate. The aim of this research is to create a system that provides natural pen-based data visualization and manipulation techniques and to evaluate it for feasibility and effectiveness against its touch-based “Windows, Icons, Menus, Pointer” (WIMP) counterparts. I have developed a spreadsheet application for the Apple iPad Pro that recognizes the pen gestures users would naturally use on a paper spreadsheet (circling, crossing out, highlighting, etc.; Figure 1) and maps them to their respective operations. The application also provides features typically offered by electronic spreadsheets (sorting, computation, etc.).

For this project, I designed a user study in which fourteen undergraduate computing and liberal arts students first completed a number of gestures in isolation, then carried out a sequence of data manipulation tasks using both my application and its leading competitor, Microsoft Excel™. The former task provided data regarding the intuitiveness and usability of each naturalistic gesture, while the latter provided the same insights regarding the application and interaction scheme as a whole. An automatic time-stamping function collected timing data for the users’ interactions with each application, and an administered questionnaire provided qualitative feedback.

The results showed that the pen-based interactions yielded significant time savings over traditional WIMP interactions. On average, completing a set of data interaction tasks was two times faster using pen-based interactions (~5.5 versus 2.7 minutes). Unsurprisingly, previous experience with Excel™ was a predictor of increased task-completion speed using pen-based techniques (27% faster). Interestingly, liberal arts students completed the tasks 17% faster than computing students. While all of the individual pen gestures were more efficient than their WIMP-based counterparts, some gestures stood out as particularly efficient. Basic arithmetic operations require multiple steps to complete in Excel™, but only two gestures using the pen-based system. As such, users completed these operations 88% faster using the pen-based techniques. Similarly, deletion and summation require multiple steps to complete using Excel™, and users completed these tasks 70% and 66% faster (respectively) using the pen-based techniques. The learning curve for the multiple-selection interaction was somewhat high using the WIMP system, and users completed this interaction 62 times faster using the pen-based system when performing the gesture in isolation.

Overall, the feedback from the questionnaire indicated that users found the pen-based interaction techniques more enjoyable, more intuitive (with the exception of a gesture to circle and paste), and easier to use (though users with a large amount of spreadsheet experience were understandably more comfortable using Excel™). This positive feedback, combined with the significant increase in user efficiency, indicates that a spreadsheet interface that implements pen-based gestural interaction techniques is quantitatively and qualitatively superior to a traditional WIMP-based interface. While no spreadsheet or other data manipulation applications that provide a pen-based gestural interface exist today, this study proves that such a system is both feasible and preferred by the end users.

